

# Insurance Provider Streamlines Member Claims and Transforms Partner Operations with Progress MOVEit

## AT A GLANCE

A non-profit health insurance provider has offered Medicaid and other affordable, high-quality coverage services to 700,000 community members for over 25 years. In the decades since its founding, the insurance payor has sought to protect sensitive data within file exchanges with providers, patients, regulatory agencies and partners. With strong growth and changing regulatory requirements, the provider re-evaluated their existing file transfer methods and decided to upgrade to a solution designed to simplify, streamline and secure file transfers.

### INDUSTRY

Insurance

### PRODUCT

Progress® MOVEit® Transfer  
Progress® MOVEit® Automation

## Challenge

Experiencing strong growth and facing changing regulatory requirements, this health insurance provider knew they needed a comprehensive solution to help manage their file transfers. Traditional file transfer methods lacked the security and encryption features they required for compliance regulations, and their lean team needed to take control of the thousands of files that were being sent, received and exchanged internally every day.

**“Our company transitioned to MOVEit primarily because of the features and functions that it offered from a security standpoint, from an automation standpoint and from an administration and management standpoint.”**

Senior Vice President,  
Healthcare Insurance Provider

## Solution



Progress® MOVEit® Transfer centralizes exchanges of patient health and claims data with external partners



MOVEit Transfer supports compliance with HIPAA via encryption and security features



Progress MOVEit Automation automates previously manual tasks, easing the burden of growing file transfers on a small team

## Results



Partnered with 50+ external vendors enabling members to receive high-quality care



Processed thousands of incoming claim files daily



Reduced risk through enforcement of data governance policies



Streamline business processes with MOVEit Managed File Transfer. **Start a free trial today.**